**Fall Baseball Signup – ASSA Warminster**

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This is a step by step guide to sign up for the local All Star Sports Academy fall baseball league tryouts. It will take you through finding the webpage, signing up for an account (unless one is already created), selecting the desired team to try out for, and acceptable payment methods. The process takes roughly twenty minutes and can be saved at any time once an account is created.

Note: These websites are not geared toward visually impaired individuals and those individuals will require assistance throughout the sign up process. Once an account is created in step 4, all progress is automatically saved and you can come back to complete anytime before the tryout start date.

1. Google search “ASSA Warminster fall ball sign up” and select the link to All-Star Baseball Academy.A screenshot of a computer

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2. Select “Register Now” button on the home page to continue.A screenshot of a computer

   Description automatically generated with medium confidence
3. Select “Register” for the correct age group for your child and ensure the tryout date and time is acceptable for your schedule, there are A screenshot of a computer

   Description automatically generatedmultiple tryouts for the same age group. A screenshot of a computer

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4. Create a LeagueApps Account or sign in. A screenshot of a computer

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5. Fill out guardian information for your profile. A screenshot of a computer

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6. Select continue and fill out the information for your child who will be trying out. A screenshot of a computer

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7. Be sure to upload child’s birth certificate at the end of the child profile. Save and continue.A screenshot of a computer

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8. Select ‘Group Player’ A screenshot of a computer

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9. Fill out the Details section for your child, select ‘Next’ button when done.A screenshot of a computer

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10. Read and agree to waiver by checking box ‘I HAVE READ AND AGREE TO THE WAIVER REQUIREMENTS.’ A screenshot of a computer

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11. Payment method through bank account or credit card, or select ‘Add another registration’ before checkout for more than one child being signed up. A screenshot of a computer

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Note: Choosing the bank account option above will allow connection to any bank and includes a Paypal option.

1. Confirm all the information is correct.

**Personas**

1. Michele is a forty-two year old single mother of three children attempting to sign her children up for a fall baseball team. Michele’s children are eight, eleven, and thirteen years of age. Michele has been blind since birth, leading to difficulties using the web. Since Michele is signing three children up for this baseball league, she will have to manage the registration process three separate times. Michele will also have to ensure that each child gets signed up for the correct team for their ages. The website is not geared toward vision-impaired individuals and completing forms for each child can become cumbersome.

2. Brian is a fifty-four year old father of one child and is attempting to sign his child up for the local fall baseball team. Brian and his partner work long hours and their tendency of procrastination often leads them to push tasks down the road. Brian has let the deadline for registration approach before he attempts to sign his child up for the league. Brian just lost his wallet including all his bank and credit cards and must wait for the bank to send him new cards in the mail. Brian’s partner is set to work for the remainder of the day and will not be able to provide one of their bank cards as payment. Due to the impending registration deadline, Brian can only make payment through PayPal, which he rarely uses to process payments.

3. Gwendoline is a seventy-eight year old grandmother who has full custody of a twelve year old child looking to play in the local fall baseball league. Gwendoline just recently became the guardian of the child and may find difficulty in performing newly bestowed parental duties. The child has played in this league before; however, Gwendoline’s home address is located in the town over from the league she is trying to enroll the child in. It is preferred that the child be able to play in the league he has familiarity with instead of trying out for a new town’s team. Additionally, Gwendoline expects that the process will take some time as she is not well versed in using computers or filling out online forms.

The above instructions were geared toward my three personas that I created last week. Michele, who is blind, is warned early in the instructions that the web formats for the sign up are not vision impaired friendly and will require assistance to complete. Brian, who lost his wallet, is given the option to pay for the tryout by connecting to his bank account or by selecting the PayPal option, both would be available even without his wallet. Lastly, Gwendoline, the new guardian out of parental practice, is reminded that if she needs extra time to gather material or information, the process is automatically saved, and she can login at anytime to complete the process. The one unanswered pain point is for Gwendoline, I never found an angle that I could exploit to help with her issue of being in the wrong township as the team her grandson wants to play for. While this goes unanswered in the instructions, it was a worthwhile pain point to consider when crafting the document.